



13th January 2025



**Welcome to EMED, from BOB and Frimley Contract Director,
Tom Maidman**

Dear Colleague

I look forward to welcoming you all to EMED Group on the 1st of April 2025. It was important for me to introduce myself to colleagues I have not had the pleasure of meeting yet.

My name is Tom Maidman. As the contract director, I will support the BOB and Frimley management team and colleagues in successfully delivering the NEPTS contract. This includes service and financial delivery, compliance, colleague safety and well-being, and many other aspects.

I have been in the Patient Transport Service (PTS) Sector for 18 years and have held various roles, including Controller/Dispatcher, Service Delivery Manager, Contract Manager, and, most recently, General Manager for Kent and Medway, one of the largest private PTS Contracts to be awarded.

I am a people person and always approachable, while expecting to achieve the right results. I'm here to support your career development and celebrate your successes. My door (or inbox) is always open for questions and suggestions.

EMED Patient Care is one of the UK's leading healthcare transport providers. It is a trusted partner to the NHS and Local Authorities, with over 70 contracts nationwide through its four divisions. Our mission will begin in April to enable those who need it to access essential health and social care. I am also committed to ensuring colleagues feel valued and come to work feeling happy and proud to be part of EMED.

I understand this is a nervous time, especially if you haven't been through the TUPE process before. You will join a team that truly values collaboration and support, and we are all on hand to help and support you throughout the process. I look forward to working with you.

Best wishes

Tom Maidman

**Contract Director – BOB & Frimley Contract
On behalf of EMED Group**